

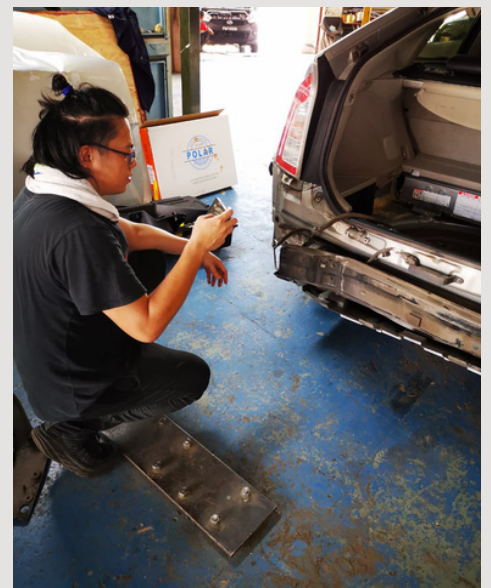


THE OUTSTANDING AUTOMOTIVE ADJUSTER

Autoris Adjusters Sdn Bhd is a private limited company incorporated and based in Malaysia. Founded in 2018 by Mr. Low Kai Sein, a qualified loss adjuster, the company specializes in the business of insurance adjustment and investigations. Autoris handles claim adjustments by carefully assessing technical data and facts, ultimately settling insurance claims through negotiations with the parties involved. The company has built strong connections with insurance companies throughout Malaysia and operates under the supervision of Bank Negara Malaysia and registered as a member of the Association of Malaysia Loss Adjusters (AMLA).



With a vision to be the leading service provider in Loss Adjusting and Risk Management in Malaysia, Autoris aims to deliver its services with professionalism, integrity, and a focus on optimal performance, knowledge-based solutions, and teamwork. The company is committed to motivating its team, monitoring cost effectiveness, improving client satisfaction, and sustaining its technical capabilities to adapt to changing needs.



Autoris offers a value-added proposition to its clients through various initiatives. Their Client Engagement Program involves knowledge transfer of enterprise risk management through discussions, advisory services, visitations, and training. Additionally, the company utilizes technology to enhance the management of claims and adjusting services. This includes improving service and response time, providing detailed information through photos, videos, and documents for accurate reporting, ensuring data security, expediting inspection and approval processes, and delivering high-quality services. These efforts contribute to promoting a good reputation, revenue growth, and cost control.

LOSS ADJUSTING AND RISK MANAGEMENT



The company's headquarters is located in Wisma Trax, a hybrid commercial hub in Chan Sow Lin, known for its industrial activities, showrooms, service centers, factories, garages, and storage yards. This strategic location, just 3 kilometers from Kuala Lumpur's central business district, facilitates easy access for clients and car workshop operators to communicate, deliver documents, or check the status of their cases. Autoris also maintains strong relationships with clients by conducting regular visits to their workshops. To ensure prompt service, the company has established branches in Perak, Melaka, Johor, Sabah, and Sarawak, enabling them to provide faster service to clients across Malaysia. They have a dedicated team of adjusters willing to work closely to fulfill clients' needs.

Currently, Autoris primarily handles surveys, adjustments, and investigations related to Motor Third Party Property Damage insurance claims. However, they plan to expand their business activities in the future by venturing into non-motor investigations such as fire and allied perils, machinery breakdown, and catastrophe losses, as well as motor investigations including own damage investigations and theft cases.

As adjusters, Autoris takes on various roles and responsibilities. They assess the amount of damage or loss covered by insurance policies and make recommendations regarding payment or benefits. Additionally, they ensure that individuals who have suffered a loss receive the full benefits and assistance they are entitled to. In disputed claims, adjusters may be required to investigate the cause of the loss. This involves conducting interviews with witnesses, collecting statements, and consulting police reports. Adjusters compile their findings in comprehensive reports, propose solutions, and negotiate settlements and agreements with third parties, clients, or other concerned parties.



Overall, Autoris Adjusters Sdn Bhd is a reputable company in Malaysia's insurance industry, committed to providing excellent loss adjusting and risk management services. With its local expertise, experience, resources, and capabilities, the company strives to be the best in the industry, meeting the needs of the regional insurance market with professionalism, integrity, and a conscious response to change.