

# ROLLER SHUTTER EXCELLENCE IN MALAYSIA





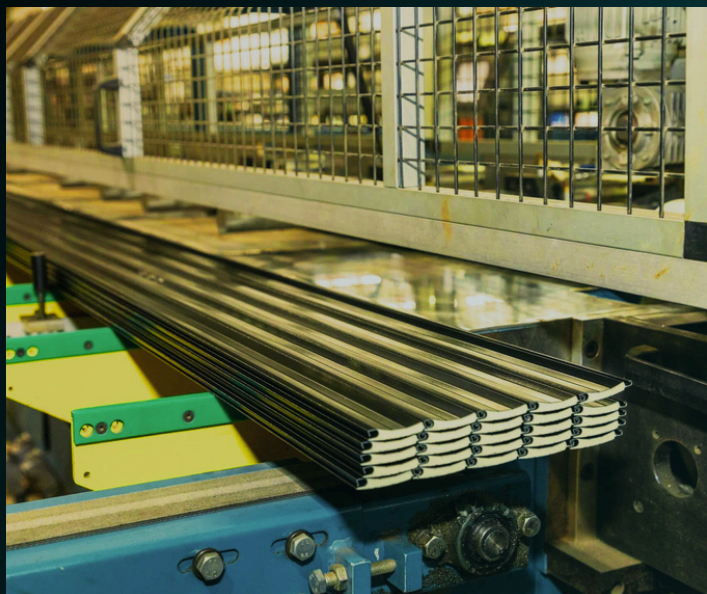
## THE EXCELLENCE COMMERCIAL SECURITY OF THE YEAR

### TY & TWC Roller Shutter

With over 30 years of industry expertise, TY & TWC Roller Shutter Sdn Bhd has established itself as a leader in Malaysia's roller shutter market. Founded in 1993, the company operates in Klang Valley, with an additional outlet servicing Johor. They specialize in the installation, maintenance and repair of high-quality roller shutters, offering a comprehensive range of products including fire-rated, transparent, grille and security shutters. These products cater to the diverse needs of industrial and commercial clients, ensuring reliable and tailored security solutions.

A significant strength of TY & TWC is their 24-hour emergency service, featuring a 5-minute response time. This rapid response capability is crucial for businesses and properties that require immediate support, showcasing the company's dedication to safety and reliability.

TY & TWC also provides free on-site inspections, consultations, and design services, along with complimentary quotations. Their direct-from-factory approach guarantees the lowest prices on roller shutters, combining affordability with high-quality standards.



# CUSTOMER FOCUSED, EXPANDING NATIONWIDE



Customer satisfaction and service excellence are central to TY & TWC's business philosophy. Whether managing large industrial contracts or smaller commercial projects, the company is committed to delivering customized solutions that align with each client's specific needs. This customer-first approach, paired with extensive industry experience, has established TY & TWC as a trusted partner for businesses seeking dependable, high-performance roller shutters. Looking forward, TY & TWC has ambitious plans for growth. Over the next 10 years, the company aims to expand significantly by opening at least 5 to 10 new outlets across Malaysia, focusing on strategic planning to achieve this growth. Their vision extends beyond just expanding in Johor and Klang Valley; they aspire to become a nationwide leader in the roller shutter industry, setting new standards for innovation, safety, and customer service.

For businesses seeking a reliable partner in roller shutter solutions, TY & TWC Roller Shutter Sdn Bhd offers a blend of deep expertise, competitive pricing, and outstanding service. Their direct-from-factory model ensures cost-effective yet durable products built to last. With a strong focus on rapid response, client-focused solutions, and superior service, TY & TWC is well-positioned to meet the evolving security needs of businesses across Malaysia.

TY & TWC Roller Shutter Sdn Bhd continues to demonstrate leadership in the roller shutter industry by combining decades of experience with a commitment to innovation and customer satisfaction. Their focus on growth and continuous service enhancement ensures they remain a benchmark for roller shutter solutions across Malaysia.



